



OREGON SCAM ADVISORY

ADRC

Aging and Disability
Resource Connection
of OREGON

885-673-2372



888-877-4894
877-814-9710

SHIBA

Senior Health
Insurance
Benefits
Assistance

800-722-4134



800-522-2602



503-378-4621



Office of Adult Abuse Prevention and Investigations

855-503-7233



Oregon Department
of Justice
877-877-9392

Imposter Schemes

Scammers often pretend to be government officials to get your money and your personal information, like your Social Security or bank account number. These imposters will call, leave an urgent voicemail message, or send an official-looking letter. They may threaten you if you don't agree to pay money. **Be careful.**



Government agencies such as the IRS, Social Security Administration, or law enforcement will never ask for personal information and will not threaten to put you in jail for an overdue bill. Hang up or ignore the bill. If you think it's a legitimate request, get a phone number from a reliable source, such as the phone book, or get help from family members or caregivers.

Protect yourself from scams:

1. Allow only people you know and trust into your home.
2. Answer your phone only if you know who is on the other line.
3. Keep private your Social Security number, Medicare information, military papers, bank account number, and other personal information.
4. Report any suspicious activity to your local police or sheriff's department.

Help is a phone call away

- Need to report abuse of an elderly or vulnerable Oregonian? Call 855-503-SAFE (7233) (toll-free).
- If a resident in a nursing home or other care home has a concern, call the Long-Term Care Ombudsman at 800-522-2602 (toll-free).
- Questions or issues with loans, investments, mortgages, pawn shops, money transmitters, check cashers, banks or credit unions? Call the Division of Financial Regulation at 866-814-9710 (toll-free).
- Questions about insurance, or concerns about your insurance company or agent? Call the insurance consumer advocacy team at 888-877-4894 (toll-free).
- Is your contractor licensed and legal? Call the Construction Contractors Board: 503-378-4621.
- SHIBA counselors provide free and unbiased information about Medicare basics, fraud, errors, and abuse. SHIBA also clarifies Medicare deadlines and does one-on-one counseling with beneficiaries on selecting a Medicare Advantage or prescription drug plan. Call 800-722-4134 (toll-free).
- Have you been a victim of a fraud or a scam? If so, contact the Oregon Department of Justice online at www.oregonconsumer.gov or call 877-877-9392 (toll-free).
- Services for seniors, people with disabilities, families and caregivers: 855-ORE-ADRC (1-855-673-2372) (toll-free).
- Did you or a family member ever serve in the military? Call 800-828-8801 (toll-free) to find out if you are eligible for benefits. The Oregon Department of Veterans Affairs advocates for veterans and their families.