

# Aging and Disability Resource Connection (ADRC) of Oregon

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## Data Dashboard Overview

# ADRC Dashboard: Overview

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The ADRC dashboard was developed to provide information about ADRC information and referral (I&R) and options counseling (OC) services provided.

The data can be used to show service utilization, learn about who the ADRC helps, inform about the service needs of Oregonians, and to identify gaps in the availability of resources across the state.

The dashboard project was funded by a federal grant provided by the Administration for Community Living (ACL).

## What is the ADRC of Oregon?

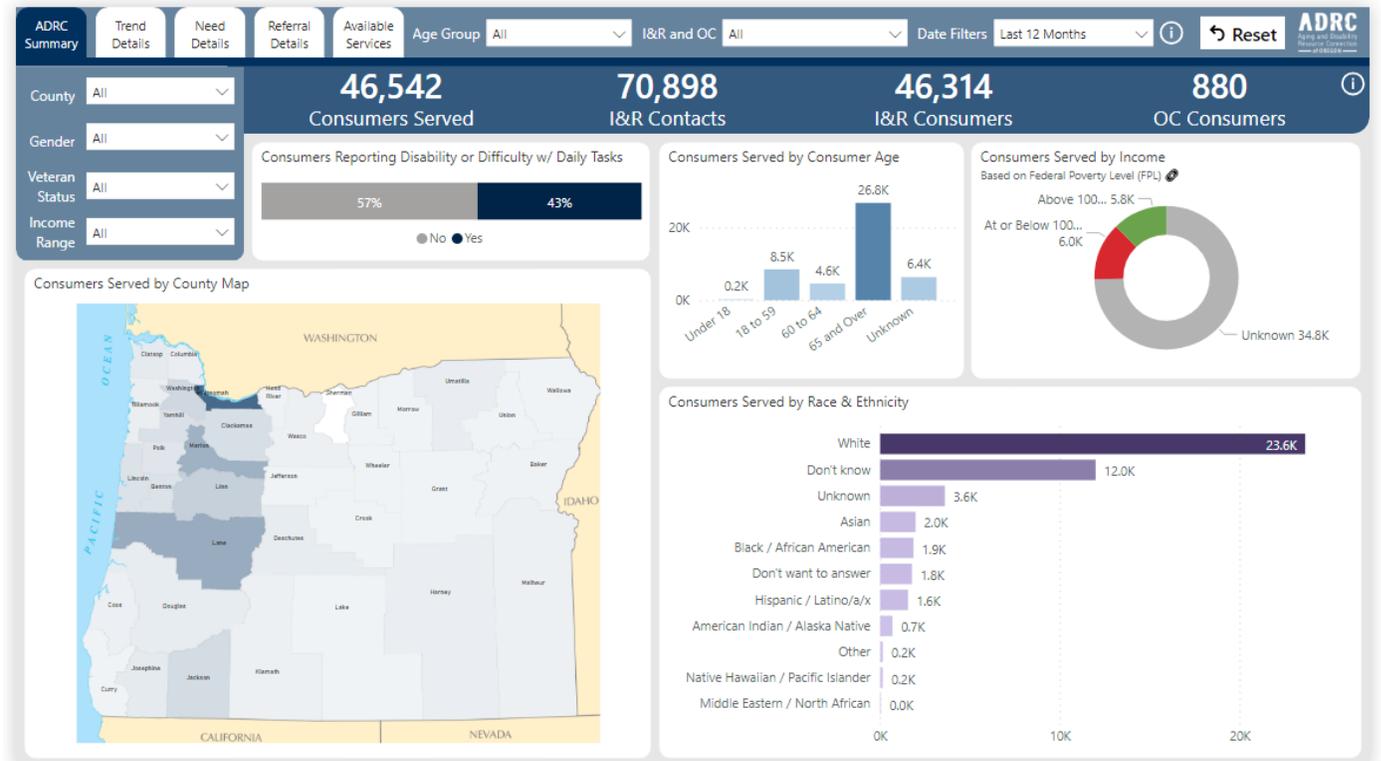


ADRC video: <https://youtu.be/175kFr1HNjY>

# ADRC Dashboard Preview: ADRC Summary

Provides snapshot of consumers who've received ADRC information and referral (I&R) and options counseling (OC) across the state.

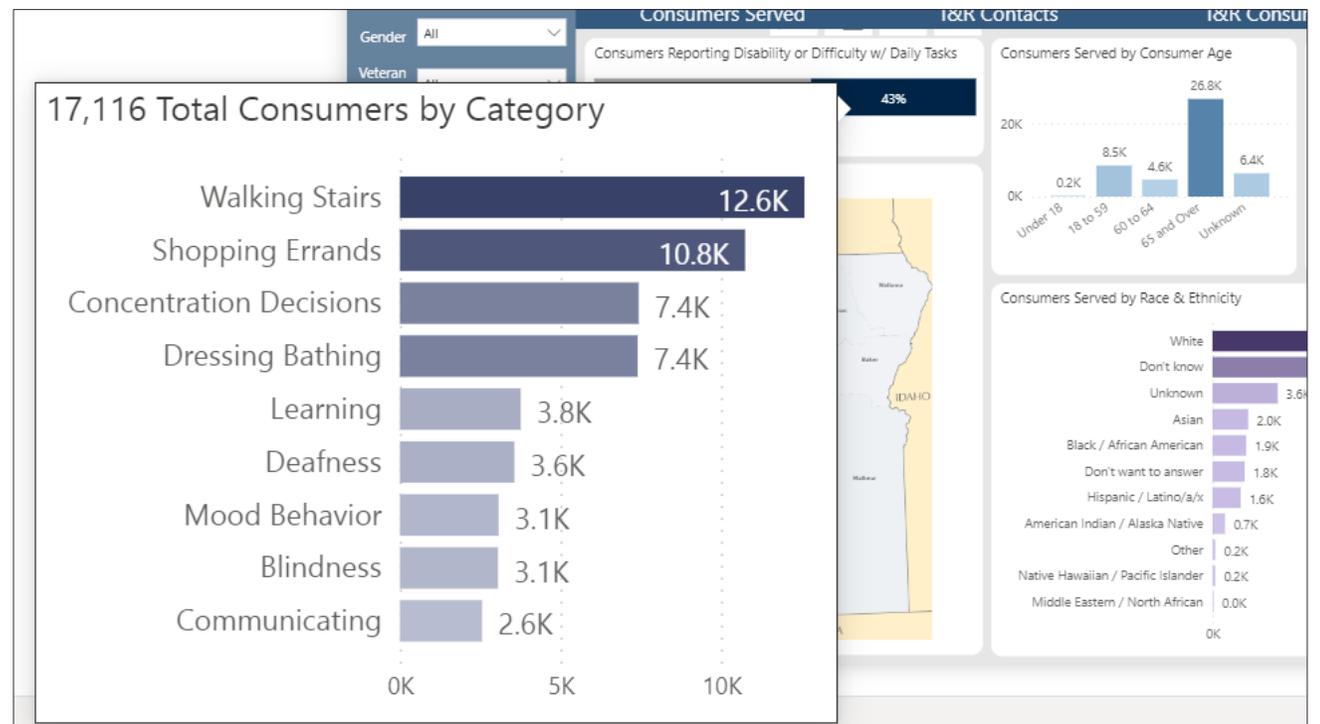
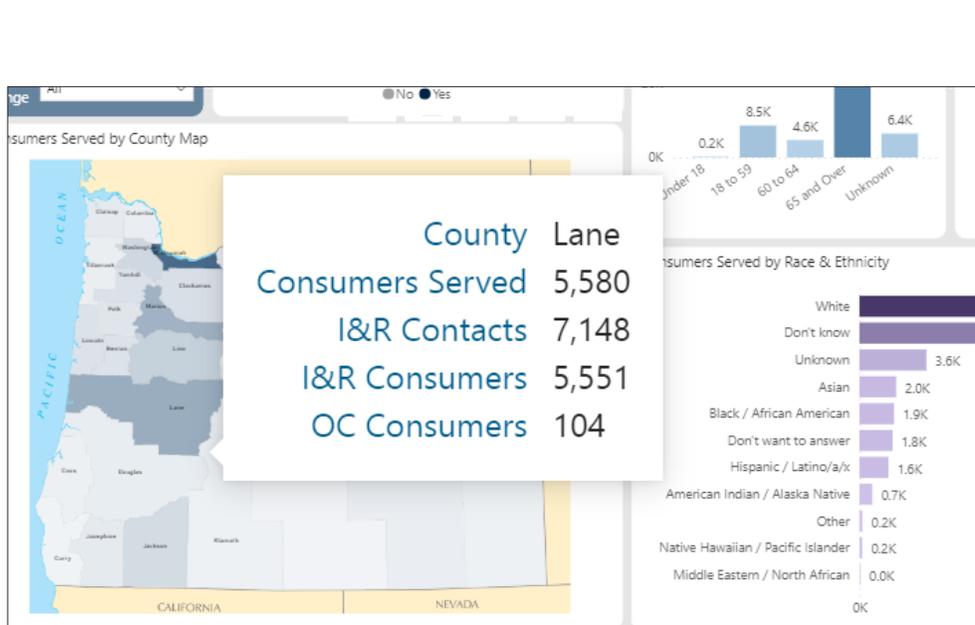
- Map shows consumer location and concentration of consumers served in each county.
- Filters across the top allow you to view data by pre-defined time periods, age groupings, or service.
- Slicers on the lefthand side of the page allow you to filter data by county, reported gender, veteran status, or income range.
- The reset button clears filters/slicers.



**Note:** You can select items within graphs/images to use as filters and then unselect (ctrl + click) the items to reset filters within a graph/image.

# ADRC Dashboard Preview: ADRC Summary

**Tooltips:** You can hover over the maps and images/graphs on the reports to view additional information.



# ADRC Dashboard Preview: Trend details

This page shows the number of consumers served over time by year, month, average per day and forecasted.

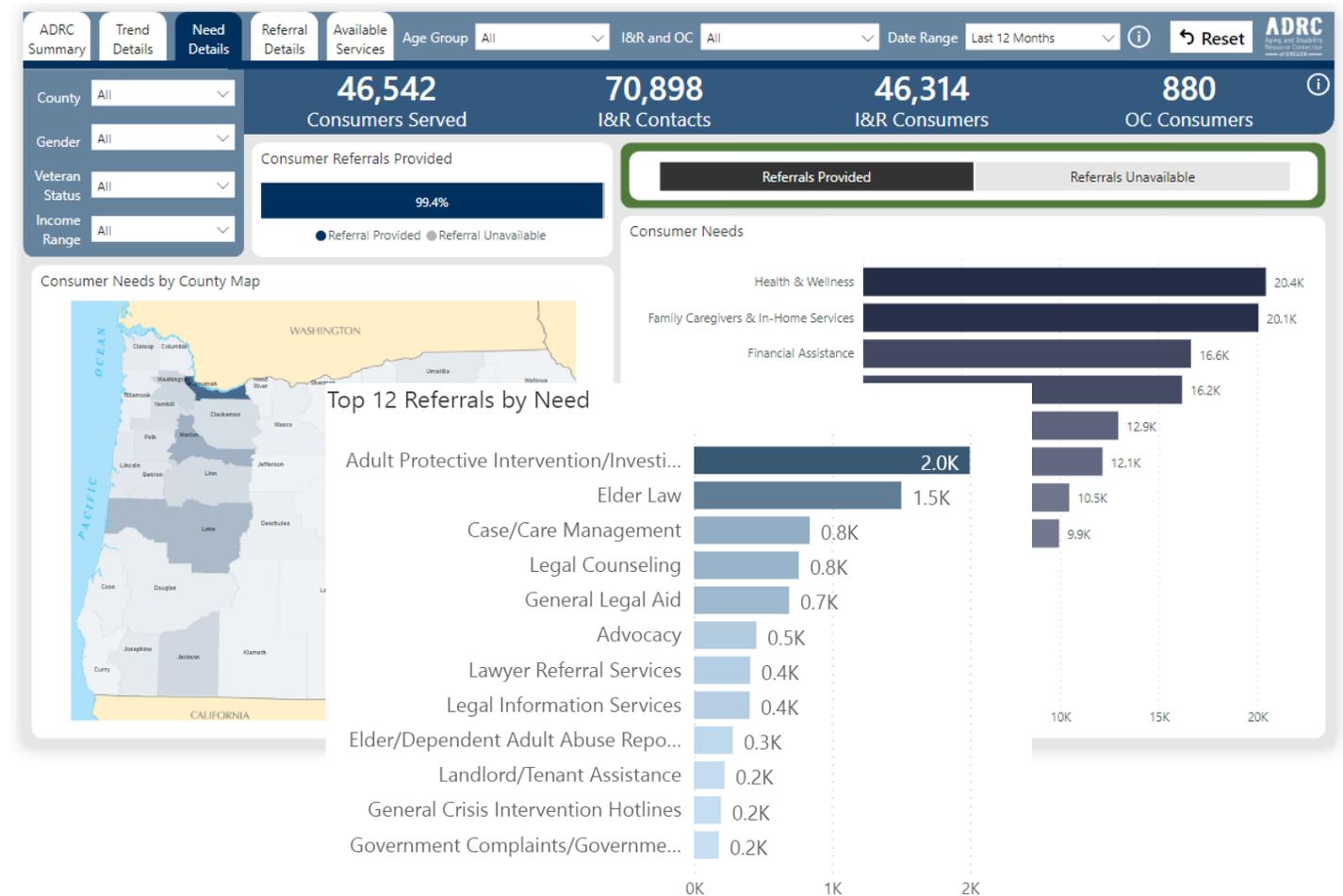
- **Consumers served:** an unduplicated count of consumers who received either I&R or OC.
- **I&R contacts:** total number of I&R contacts provided.
- **I&R consumers:** an unduplicated count of all consumers who received I&R, even if they also received OC.
- **OC consumers:** an unduplicated count of all consumers who received OC, even if they also received I&R.



# ADRC Dashboard Preview: Need details

Includes information about consumer needs and referrals provided.

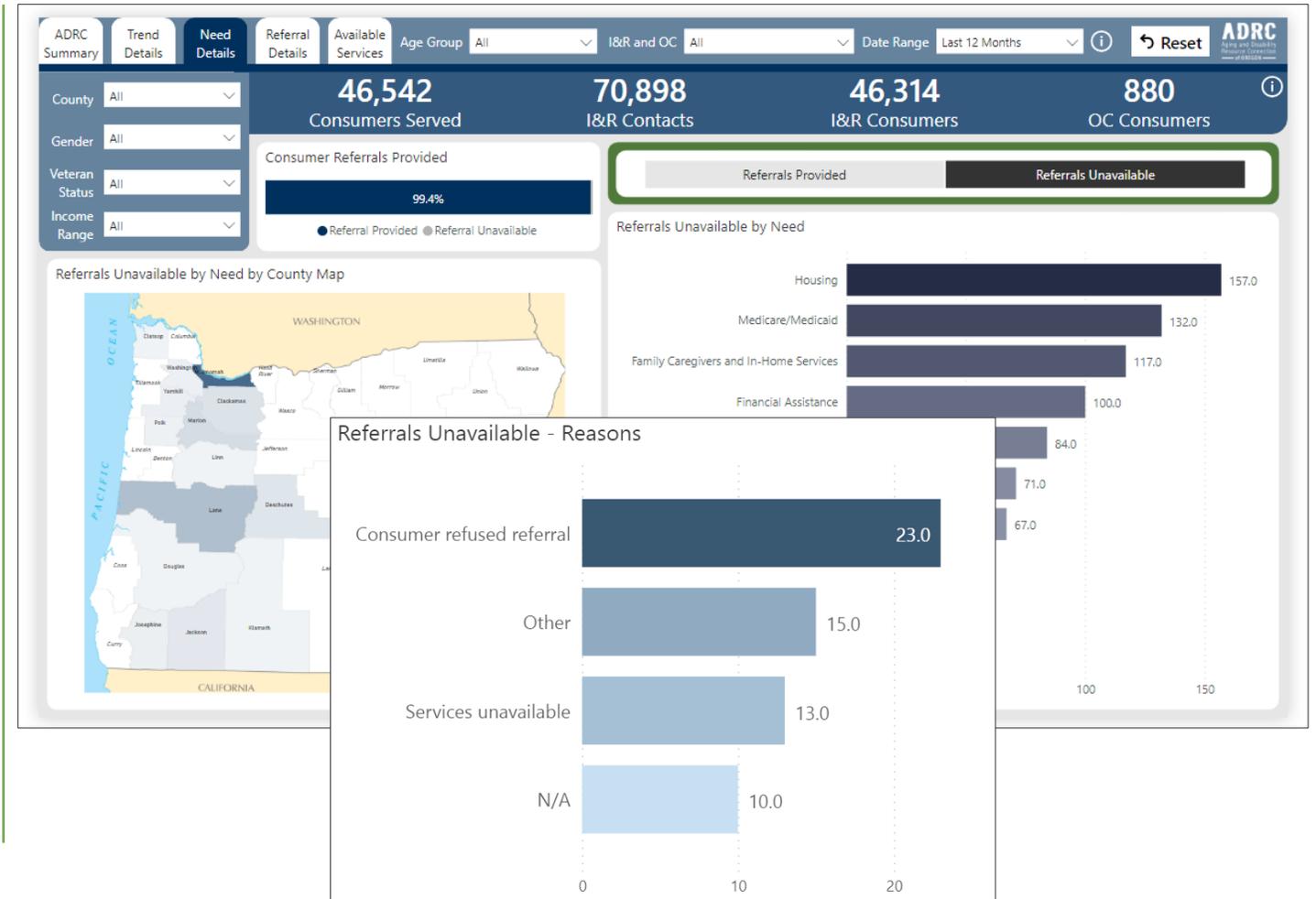
- Map shows referrals provided by need in each county with darker shading representing a higher concentration of referrals provided.
- Tooltip for consumer needs graph includes top 12 referrals by need.
- **Note:** OC referral data is currently limited, but the data set will become more robust as staff begin recording the information more regularly and consistently across the state.



# ADRC Dashboard Preview: Need details

Includes information about consumer unmet needs/referrals unavailable.

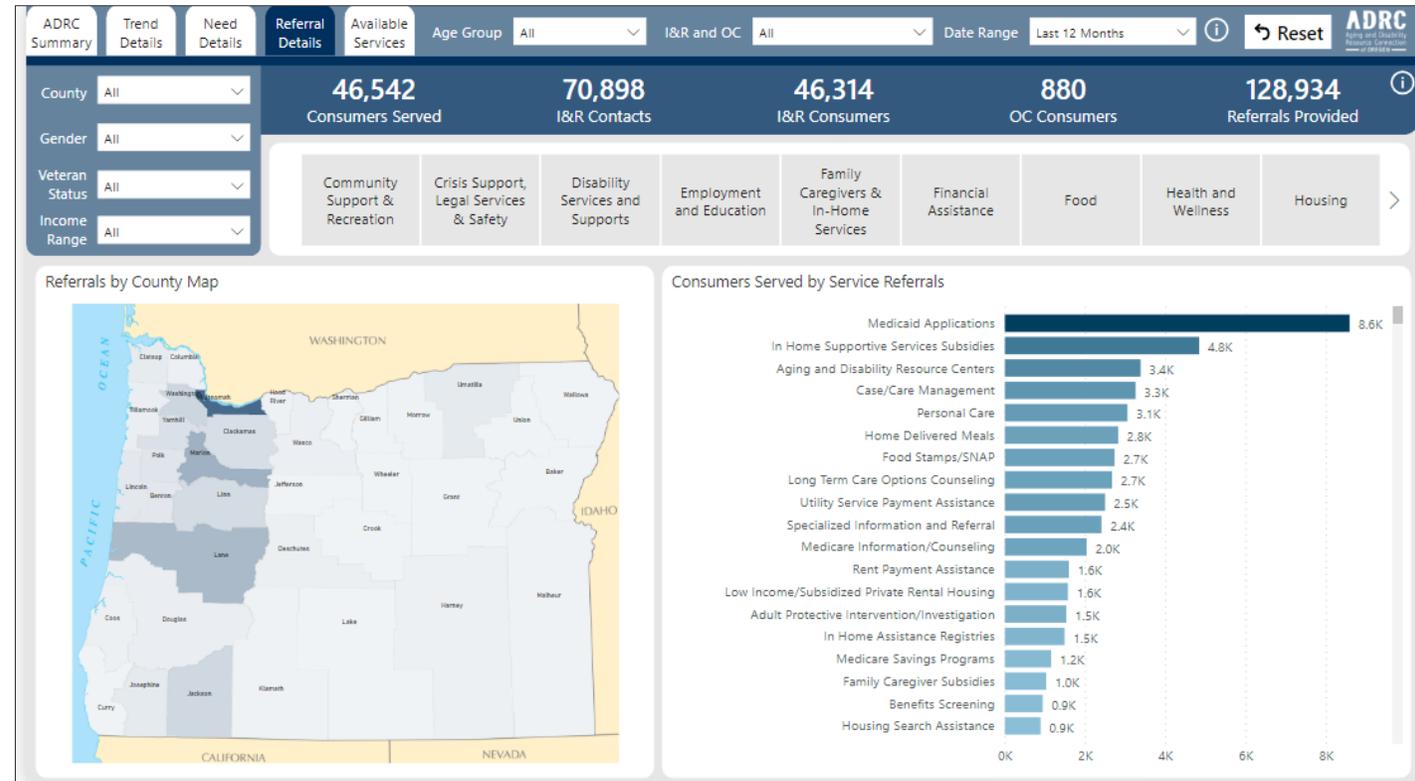
- Map shows where referrals were not available by need type in each county with darker shading representing a higher concentration of referrals unavailable.
- Tooltip for referrals unavailable includes reasons why referrals were not available.
- **Note:** This data set will become more robust as staff begin using the feature more consistently statewide.



# ADRC Dashboard Preview: Referral details

Includes more detailed information about consumer needs and service referrals provided.

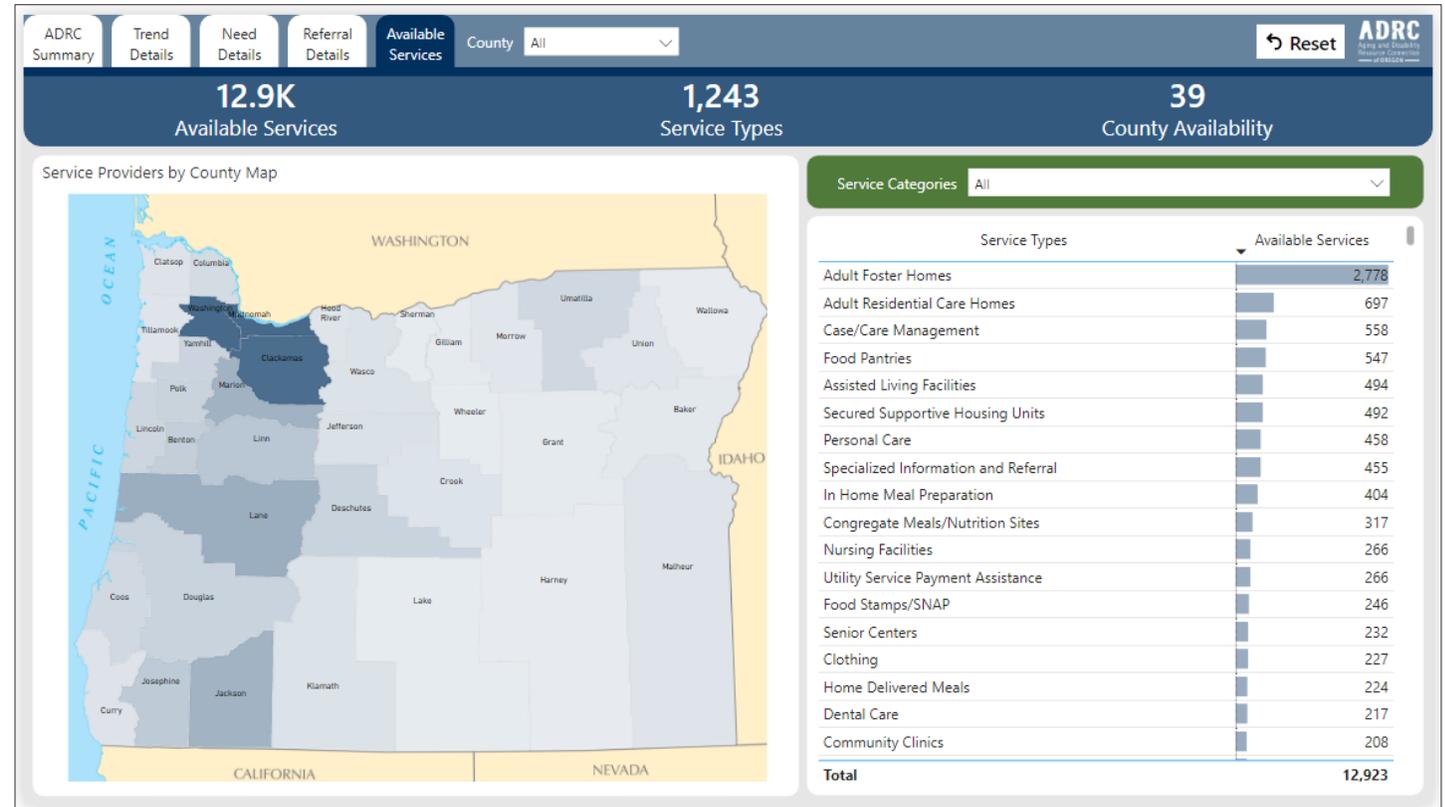
- Map shows referrals provided by service referral in each county with darker shading representing a higher concentration of service referrals provided.
- Allows you to filter by need categories and/or by specific service referrals.
- **Note:** Reset button doesn't work when using filters within a graph/image. You must unselect what's selected in order to reset these filters.



# ADRC Dashboard Preview: Available Services

Provides information about resource listings in the ADRC resource database by service category and service type for all 36 counties, plus resources available statewide and nationwide.

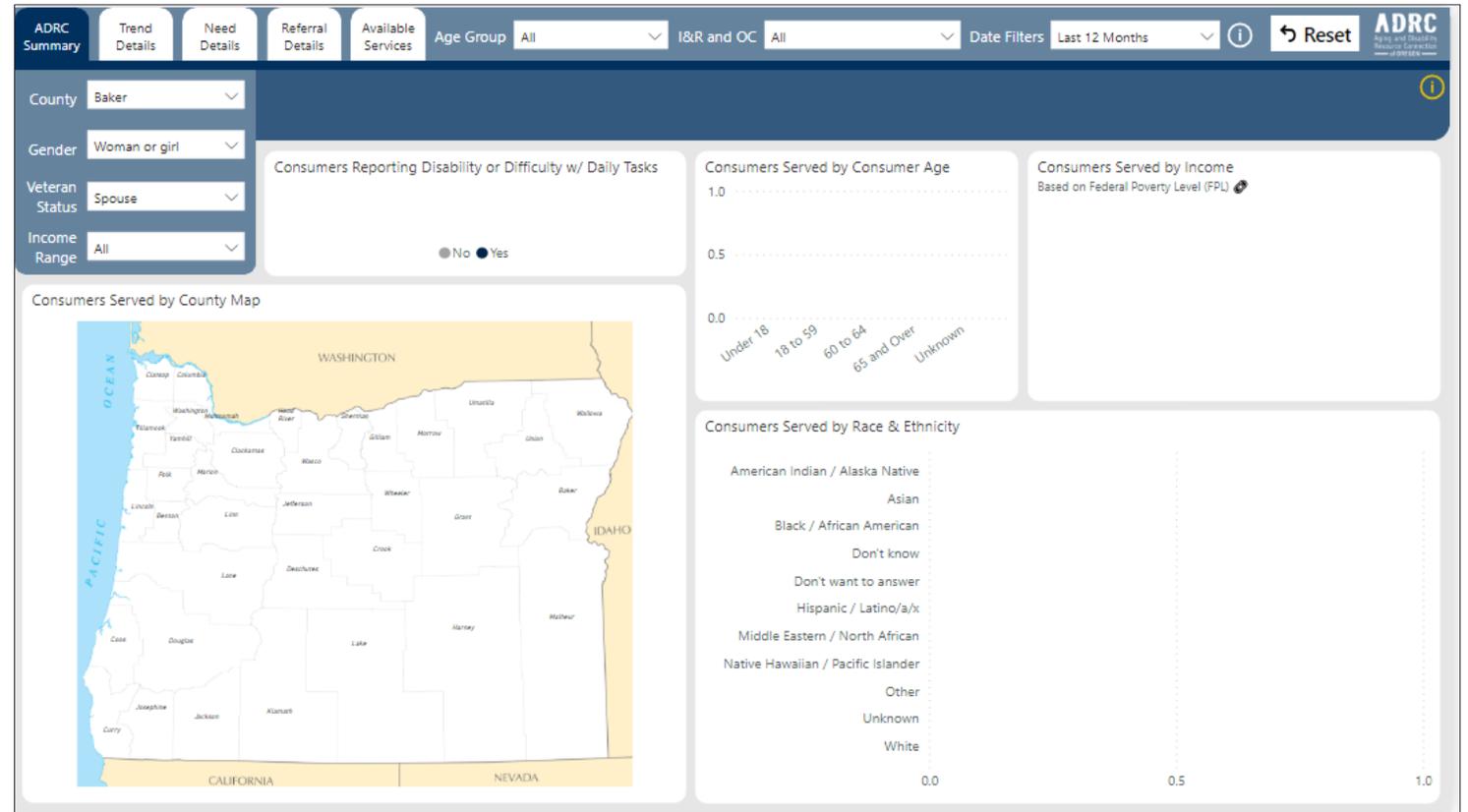
- The map shows where services are available across the state with darker shading representing a higher concentration of service providers in that county and a lighter shading representing fewer service providers.
- Allows you to filter by county, service category, and/or by service type.
- Our [inclusion/exclusion policy](#) has more information about the resources included and criteria for inclusion.



**Search for resources on the ADRC of Oregon website:**  
<https://adrcforegon.org/consumersite/search/>

# Disclaimers and caveats

- The dashboard only includes the most recent 24 months of data.
- Data only reflects information related to ADRC services provided and only includes what staff have entered in the system. Some ADRC sites have limited data entry support so there may be more data for some items and areas of the state than others.
- If the count for any data point is fewer than 10, the information will not be displayed. This is in place to protect the privacy and confidentiality of consumers. Some dashboard displays may appear broken when this occurs. See the example to the right.

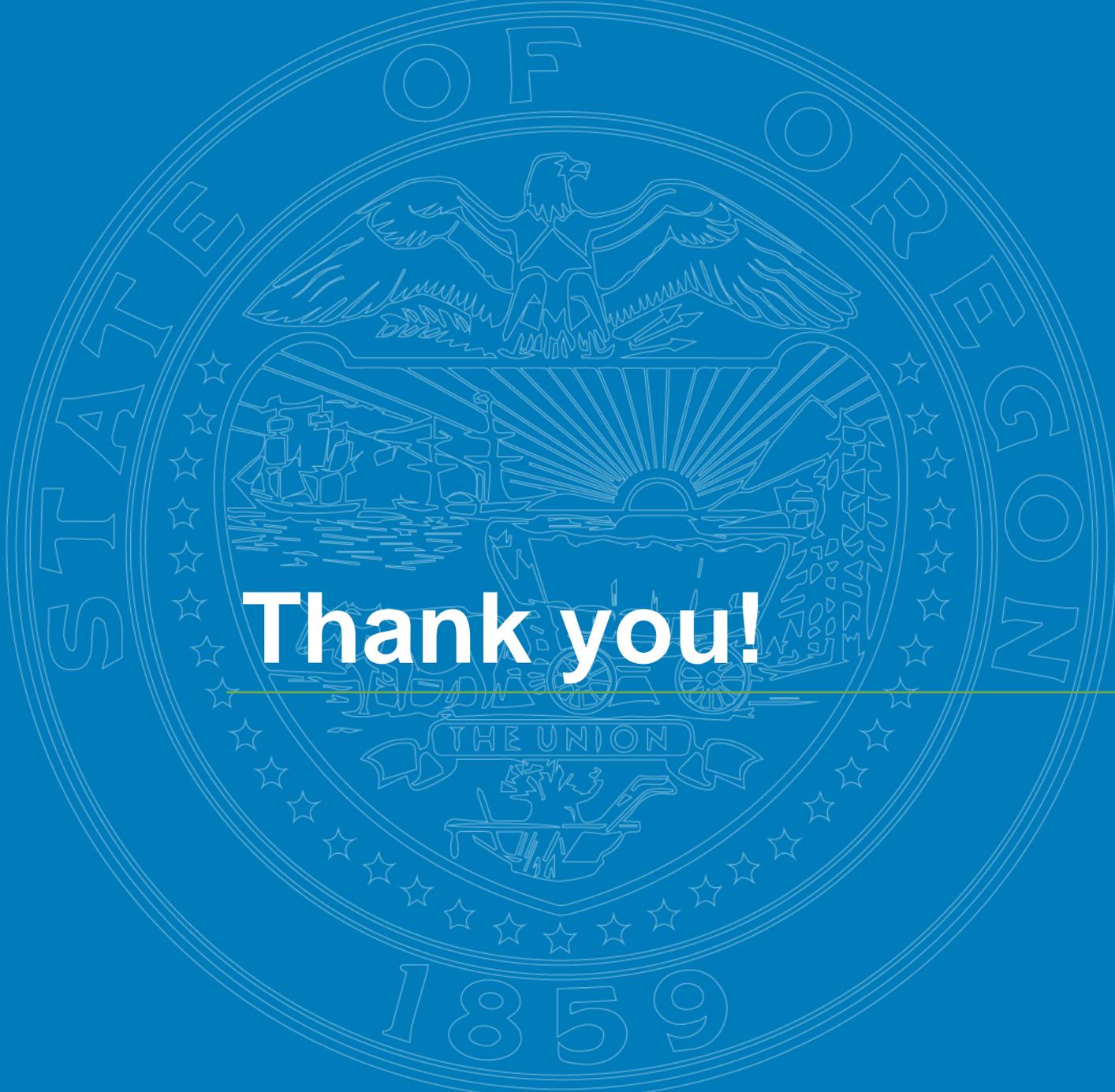


# ADRC of Oregon Resources

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Questions about the ADRC dashboard:	<a href="mailto:ADRC.WebMessages@state.or.us">ADRC.WebMessages@state.or.us</a>
ADRC dashboard:	<a href="https://adrcoforegon.org/consumersite/connect/data_dashboard/">https://adrcoforegon.org/consumersite/connect/data_dashboard/</a>
ADRC fact sheet:	<a href="#">2021 ADRC Fact Sheet</a>
ADRC video:	<a href="https://youtu.be/175kFr1HNjY">https://youtu.be/175kFr1HNjY</a>
ADRC website:	<a href="http://www.ADRCofofOregon.org">www.ADRCofofOregon.org</a>
ADRC toll-free number:	1-855-ORE-ADRC (673-2372)





**Thank you!**

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